



An Analytical Solution for Queue: M/D/1 with Balking

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Abstract: In this paper we examine the how to of deriving analytical solution in steady-state for non-truncated single-server queueing and service time are fixed (deterministic) with addition the concept balking, using iterative method and the probability generating function. Some measures of effecting of queueing system are obtained using a smooth and logical manner also some special cases of this system. Finality, some numerical values are given showily the effect of correlation between the (p_0, p_n, L, W_q) and the additional concepts.

Keywords: Deterministic, Queueing System, Measures of Effectiveness, Generating Function

1. Introduction

The queueing M/D/1 of queues that did not taking the right of study, especially when adding some concepts of loss of impatient. Oliver [1] in 1968 he studied the waiting time distribution for the constant service queue (M/D/1). Iversen [2] studied exact calculation of waiting time distributions in queueing systems with constant holding times. Iversen and Staalhagen [3] in 1999 he studied waiting time distribution in queue M/D/1. Brun and Garcia [4] derived an analytical solution of finite capacity for queue M/D/1. Koba [5] search Stability condition for M/D/1 retrial queueing system with a limited waiting time. Also Koba [6] in 2000 studied the An M/D/1 queueing system with partial synchronization of its incoming flow and demands repeating at constant intervals. A series expansion for the stationary probabilities of an M/D/1 queue is obtained by Nakagawa [7]. And, Prasad and Usha [10] in 2015 studied comparison between M/M/1 and M/D/1 queueing models to vehicular traffic at Kannyakumari district. Other related studies are presented by Hussain et al. [11], Kim and Kim [12] and Baek et al. [13]. Recently, Kotobi and Bilén [14] focused Spectrum sharing via hybrid cognitive players evaluated by an M/D/1 queueing model.

In this paper, we have proposed analytical solution of the steady-state in the non-truncated single-channel Markovian queue M/D/1 subject to balking. The probability that there are n customers in the system, the probability of empty

system and some measures of effectiveness are obtained using iterative method, probability generating function. Some special cases are deduced. Finally, a simulation study has been considered to illustrate the numerical application for the model.

2. Basic Notations and Assumptions

To construct the system of this paper, we define the following parameters:

$P(z)$ = The Probability generating function.

p_n = Stead-state probability that there are n customers in the system.

λ = Mean arrival rate.

μ = Mean service rate.

D = The fixed time of service between each customer and the other.

n = Number of customers in the system.

β = The probability that the customer joins the queue.

$\rho = \lambda D$ = Utilization factor.

L = Expected number of customers in the system.

L_q = Expected number of customers waiting to be served.

W = Expected waiting time in the system.

L_q = Expected waiting time in the queue.

to find p_n , where

The assumptions of this model are listed as follows:

- (1) Customers arrive at the server one by one according to Poisson process with rate λ . Assume $(1-\beta)$ be the probability that a customer balks, $0 \leq \beta < 1, n \geq 1$; and $\beta = 1, n = 0$. Thus it is clear that:

$$\lambda_n = \begin{cases} \lambda, & n = 0 \\ \beta \lambda, & n \geq 1 \end{cases}$$

- (2) Service times of the customers are deterministic time D with rate μ , where

$$\mu = \begin{cases} 0, & \text{no service} \\ 1, & \text{timer unit} \end{cases}$$

- (3) A single server serves entities one at a time from the front of the queue, according to a first-come, first-served discipline. When the service is complete the entity leaves the queue and the number of entities in the system reduces by one.
- (4) The buffer is of infinite size, so there is no limit on the number of entities it can contain.

$$\begin{cases} p = pA \\ pe = 1 \end{cases} \quad (1)$$

with

$$p = (p_n)_{1,n} = (p_0 \ p_1 \ p_2 \ \dots \ p_n), \ A = (a_n)_{n,n} \text{ and} \quad (2)$$

$$a_n = \begin{cases} e^{-\lambda}, & n = 0 \\ \frac{e^{-\beta\lambda} (\beta\lambda)^n}{n!}, & n \geq 1 \end{cases}$$

Then

$$A = \begin{pmatrix} a_0 & a_1 & a_2 & a_3 & \dots \\ a_0 & a_1 & a_2 & a_3 & \dots \\ 0 & a_0 & a_1 & a_2 & \dots \\ 0 & 0 & a_0 & a_1 & \dots \\ 0 & 0 & 0 & a_0 & \dots \\ \dots & \dots & \dots & \dots & \dots \end{pmatrix} \quad (3)$$

From equations (1), (2) and (3), we get:

$$p_0 = e^{-\lambda} p_0 + e^{-\lambda} p_1 \quad (4)$$

$$p_1 = \beta\lambda e^{-\beta\lambda} p_0 + \beta\lambda e^{-\beta\lambda} p_1 + e^{-\lambda} p_2 \quad (5)$$

$$p_2 = \frac{(\beta\lambda)^2 e^{-\beta\lambda}}{2!} p_0 + \frac{(\beta\lambda)^2 e^{-\beta\lambda}}{2!} p_1 + \frac{\beta\lambda e^{-\beta\lambda}}{1!} p_2 + \frac{e^{-\lambda}}{0!} p_3 \quad (6)$$

$$p_3 = \frac{(\beta\lambda)^3 e^{-\beta\lambda}}{3!} p_0 + \frac{(\beta\lambda)^3 e^{-\beta\lambda}}{3!} p_1 + \frac{(\beta\lambda)^2 e^{-\beta\lambda}}{2!} p_2 + \frac{(\beta\lambda) e^{-\beta\lambda}}{1!} p_3 + \frac{e^{-\lambda}}{0!} p_4 \quad (7)$$

$$p_n = \frac{(\beta\lambda)^n e^{-\beta\lambda}}{n!} p_0 + \frac{(\beta\lambda)^n e^{-\beta\lambda}}{n!} p_1 + \frac{(\beta\lambda)^{n-1} e^{-\beta\lambda}}{(n-1)!} p_2 + \frac{(\beta\lambda)^{n-2} e^{-\beta\lambda}}{(n-2)!} p_3$$

$$+ \dots + \frac{e^{-\lambda}}{0!} p_{n+1} \quad (8)$$

Thus

$$p_n = \sum_{i=1}^n \frac{(\beta\lambda)^i e^{-\beta\lambda}}{i!} p_{n-i+1} + \frac{(\beta\lambda)^n e^{-\beta\lambda}}{n!} p_0 + e^{-\lambda} p_{n+1}, \quad n \geq 1 \quad (9)$$

To be finding explicit p_0 in λ , we use the probability generating function $P(z)$ whereas:

$$P(z) = \sum_{n=0}^{\infty} p_n z^n \text{ and } a(z) = \sum_{n=0}^{\infty} a_n z^n \quad (10)$$

Multiplying each equation (4), (5), (6) and (8) by the appropriate power of z, we obtain:

$$zp_0 = a_0 p_0 z + a_0 p_1 z \quad (11)$$

$$p_1 z^2 = a_1 p_0 z^2 + a_1 p_1 z^2 + a_0 p_2 z^2 \quad (12)$$

$$p_2 z^3 = a_2 p_0 z^3 + a_2 p_1 z^3 + a_1 p_2 z^3 + a_0 p_3 z^3 \quad (13)$$

$$p_n z^{n+1} = p_0 a_n z^{n+1} + p_1 a_n z^{n+1} + p_2 a_{n-1} z^{n+1} + p_3 a_{n-2} z^{n+1} + \dots \quad (14)$$

Taking $\sum_{n=0}^{\infty}$ into equation (14), we get:

$$z \sum_{n=0}^{\infty} p_n z^n = p_0 z \sum_{n=0}^{\infty} a_n z^n + p_1 z \sum_{n=0}^{\infty} a_n z^n + p_2 z^2 \sum_{n=1}^{\infty} a_{n-1} z^{n-1} + p_3 z^3 \sum_{n=2}^{\infty} a_{n-2} z^{n-2} + \dots \quad (15)$$

From (10) and (15), obtain as:

$$P(z) = \frac{p_0(1-z) a(z)}{a(z) - z} \quad (16) \quad P(z) = \frac{p_0(1-z)}{1-z(e^{-\beta\lambda(1-z)} + e^{-\lambda} - e^{-\beta\lambda})^{-1}} \quad (19)$$

Substituting equation (10) into (16), we find:

$$P(z) = \frac{p_0(1-z) \left(\sum_{n=1}^{\infty} \frac{(\beta\lambda)^n e^{-\beta\lambda}}{n!} + e^{-\lambda} \right)}{\sum_{n=1}^{\infty} \frac{(\beta\lambda)^n e^{-\beta\lambda}}{n!} + e^{-\lambda} - z} \quad (17)$$

Thus

$$P(z) = \frac{p_0(1-z)(e^{-\beta\lambda(1-z)} + e^{-\lambda} - e^{-\beta\lambda})}{(e^{-\beta\lambda(1-z)} + e^{-\lambda} - e^{-\beta\lambda}) - z} \quad (18)$$

Multiplying numerator and the denominator of the equation (17) in $(e^{-\beta\lambda(1-z)} + e^{-\lambda} - e^{-\beta\lambda})^{-1}$, we obtain:

Using the fact that $P(1) = 1$, along with LHopitals rule, we find:

$$p_0 = (1 + e^{-\lambda} - e^{-\beta\lambda})^{-1} \left[1 - \beta\lambda(1 + e^{-\lambda} - e^{-\beta\lambda})^{-1} \right] \quad (20)$$

4. Measures of Effectiveness

To calculate the expected number of units in the system, using as:

$$L = E(n) = \sum_{n=0}^{\infty} n p_n \quad (21)$$

Consider

$$A = \sum_{n=0}^{\infty} n^2 p_n \quad (22)$$

From equation (9) and (22), we find:

$$A = \sum_{n=1}^{\infty} n^2 \sum_{i=0}^n \frac{e^{-\beta\lambda} (\beta\lambda)^i}{i!} p_{n-i+1} + \sum_{n=1}^{\infty} n^2 \frac{(\beta\lambda)^n e^{-\beta\lambda}}{n!} p_0 + e^{-\lambda} \sum_{n=1}^{\infty} n^2 p_{n+1} \quad (23)$$

with

$$B = \sum_{n=0}^{\infty} n^2 \sum_{i=0}^n \frac{e^{-\beta\lambda} (\beta\lambda)^i}{i!} p_{n-i+1} \quad \text{and} \quad C = \sum_{n=1}^{\infty} n^2 \frac{(\beta\lambda)^n e^{-\beta\lambda}}{n!} p_0 \quad (24)$$

From equation (24) and same algebra, we get:

$$C = \beta\lambda p_0 (1 + \beta\lambda), \quad (25)$$

and

$$B = \sum_{i=0}^{\infty} \frac{e^{-\beta\lambda} (\beta\lambda)^i}{i!} \sum_{m=1}^{\infty} m^2 p_m + 2 \sum_{i=0}^{\infty} \frac{ie^{-\beta\lambda} (\beta\lambda)^i}{i!} \sum_{m=1}^{\infty} m p_m - 2 \sum_{i=0}^{\infty} \frac{e^{-\beta\lambda} (\beta\lambda)^i}{i!} \sum_{m=1}^{\infty} m p_m$$

$$+ \sum_{i=0}^{\infty} \frac{i^2 e^{-\beta\lambda} (\beta\lambda)^i}{i!} \sum_{m=1}^{\infty} p_m - 2 \sum_{i=0}^{\infty} \frac{i e^{-\beta\lambda} (\beta\lambda)^i}{i!} \sum_{m=1}^{\infty} p_m + \sum_{i=0}^{\infty} \frac{e^{-\beta\lambda} (\beta\lambda)^i}{i!} \sum_{m=1}^{\infty} p_m \quad (26)$$

From equation (21), (22), (25) and (26), we find:

$$L = \frac{\beta\lambda(1+\beta\lambda) + (1-2\beta\lambda)(1-p_0)}{2(1-\beta\lambda)}, \quad (27)$$

Also, calculate the expected number of units in the queue, using as:

$$L_q = L - (1-p_0), \quad (28)$$

So, calculate the expected waiting time in the system, using as:

$$W = L/\lambda, \quad (29)$$

And, Calculate expected waiting time in the queue, using as:

$$W_q = L_q/\lambda \quad (30)$$

Where

$$p_0 = \left(1 + e^{-\lambda} - e^{-\beta\lambda}\right)^{-1} \left[1 - \beta\lambda \left(1 + e^{-\lambda} - e^{-\beta\lambda}\right)^{-1}\right] \quad (31)$$

5. Special Cases

Some queuing systems can be obtained as special cases of this system:

Case (1): Let $\beta = 1$, this is the queue: M/D/1 without any concepts. Then relations (9), (20), (27), (28), (29) and (30) are expressed as:

The steady-seat probability that there n customers in the system is:

$$p_n = \sum_{i=0}^n \frac{\lambda^i e^{-\lambda}}{i!} p_{n-i+1} + \frac{\lambda^n e^{-\lambda}}{n!} p_0, \quad n \geq 0, \quad (32)$$

The steady-seat probability that there are no customers in the system is:

$$p_0 = 1 - \lambda, \quad (33)$$

The expected number of customers in the system is:

$$L = \rho + \frac{1}{2} \left(\frac{\rho^2}{1-\rho} \right), \quad (34)$$

The expected number of units in the queue is:

$$L_q = \frac{1}{2} \left(\frac{\rho^2}{1-\rho} \right), \quad (35)$$

The expected waiting time in the system is:

$$W = 1 + \frac{1}{2} \left(\frac{\rho}{1-\rho} \right), \quad (36)$$

And the expected waiting time in the queue is:

$$W_q = \frac{1}{2} \left(\frac{\rho}{1-\rho} \right) \quad (37)$$

where $\rho = \lambda$

Relations (32-37) are the same results as Harris [9], Brun and Garcia [4] and Iversen [2].

Case (2): Let $\beta=1$ and service times of the customers are exponential random variables with rate $\mu_n = \mu$, this is the queue: M/M/1 without any concepts. Then relations (20), (27), (28), (29) and (30) are expressed as:

The steady-seat probability that there are no customers in the system is:

$$p_0 = 1 - \rho, \quad (38)$$

The expected number of customers in the system is:

$$L = \frac{\rho}{1-\rho}, \quad (39)$$

The expected number of units in the queue is:

$$L_q = \frac{\rho^2}{1-\rho}, \quad (40)$$

The expected waiting time in the system is:

$$W = \frac{1}{\lambda} \left(\frac{\rho}{1-\rho} \right), \quad (41)$$

And the expected waiting time in the queue is:

$$W_q = \frac{1}{\lambda} \left(\frac{\rho^2}{1-\rho} \right) \quad (42)$$

where $\rho = \lambda/\mu$

Relations (38-42) are the same results as Harris [9], Prasad and Usha [10].

6. An Illustrative Example

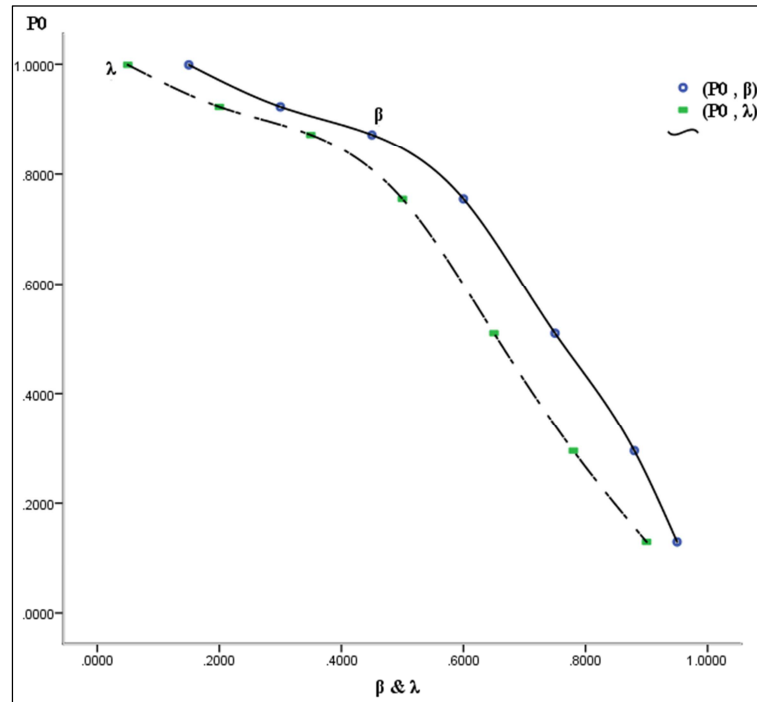
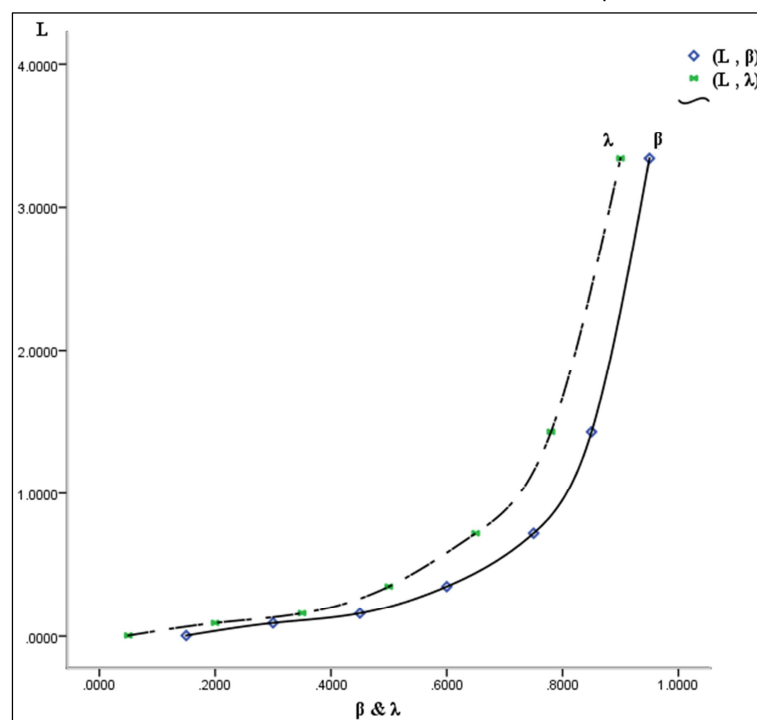
The results of p_0 and L for different values of β and λ are shown in the following table1:

Table 1. The results of p_0 and L .

β	λ	p_0	L
0.150	0.050	0.999	0.004
0.300	0.200	0.923	0.092
0.450	0.350	0.872	0.160
0.600	0.500	0.755	0.349
0.750	0.650	0.510	0.720
0.880	0.780	0.295	1.430
0.950	0.900	0.130	3.340

Solution of the model may be determined more readily by plotting p_0 against β and λ as shown in Figure 1. Also L is drawn against β and λ as given in Figure 2.

As we can see in figure 1, shows that the increased the both of (arrival rate and Balking) offset it decrease the probability that there are no customers in the system. It is seen in figure 2; shows that the increased the both of (arrival rate and Balking) offset it increase the expected number of customers in the system.

**Figure 1.** The relation between p_0 & (β and λ)**Figure 2.** The relation between L & (β and λ)

Also, assume the $n = 3$ units. The results of p_0 , p_1, p_2, p_3, L and W_q for different values of λ are shown in the following table 2:

Table 2. The results of p_0 and L without any concepts.

λ	p_0	p_1	p_2	p_3	L	W_q
0.1	0.9	0.05	0.01	0.0002	0.11	0.060
0.2	0.8	0.18	0.02	0.0020	0.23	0.125
0.3	0.7	0.24	0.05	0.0070	0.36	0.214

λ	p_0	p_1	p_2	p_3	L	W_q
0.5	0.5	0.32	0.12	0.0400	0.75	0.500
0.7	0.3	0.30	0.18	0.1000	1.52	1.170
0.8	0.2	0.25	0.19	0.1300	2.40	2.000
0.9	0.1	0.15	0.14	0.1150	5.00	4.500

Solution of the model may be determined more readily by plotting p_0, p_1, p_2, p_3, L and W_q against λ as given in Figures 3, 4, 5, 6, 7 and 8 respectively.

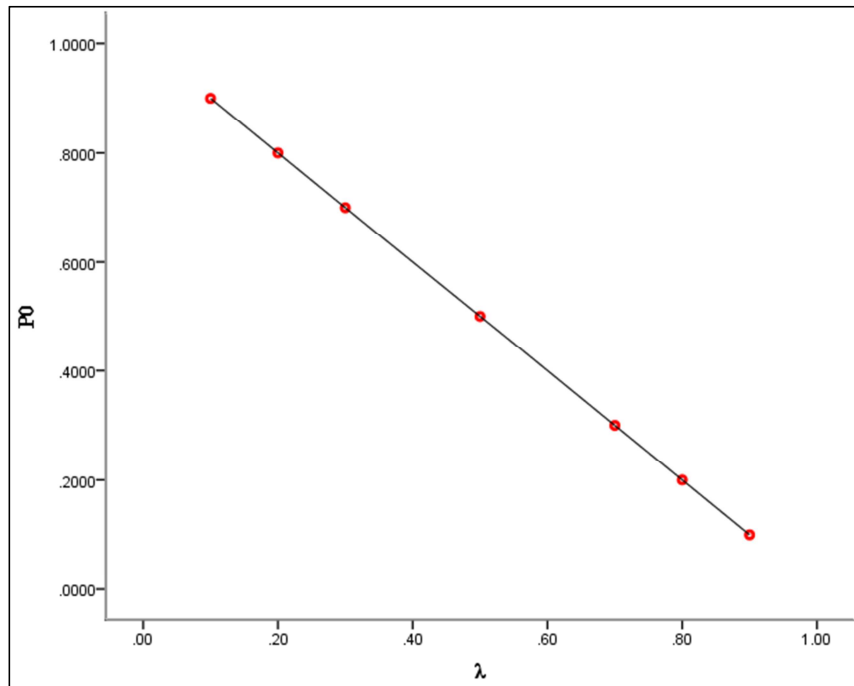


Figure 3. The relation between p_0 & λ .

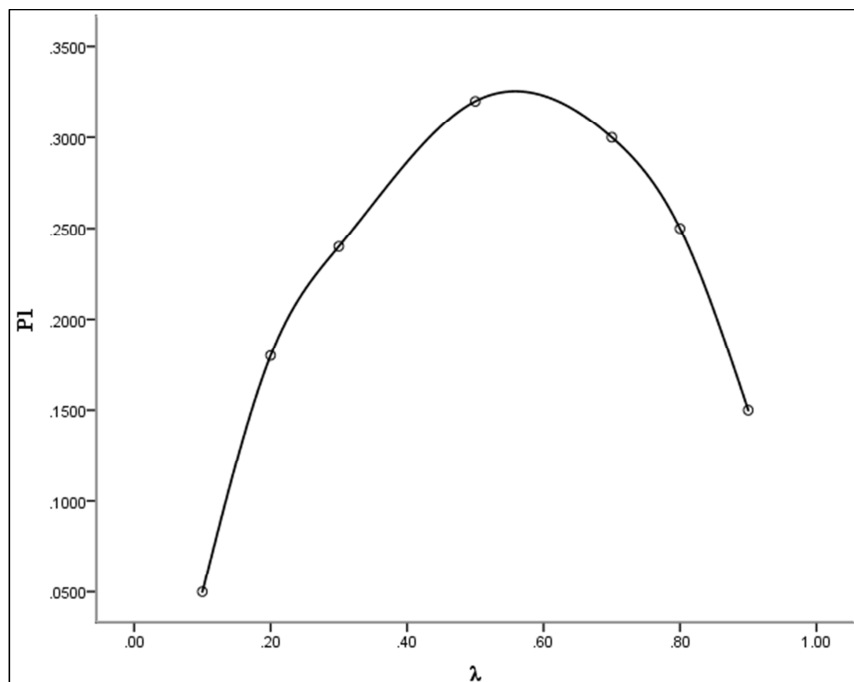


Figure 4. The relation between p_1 & λ .

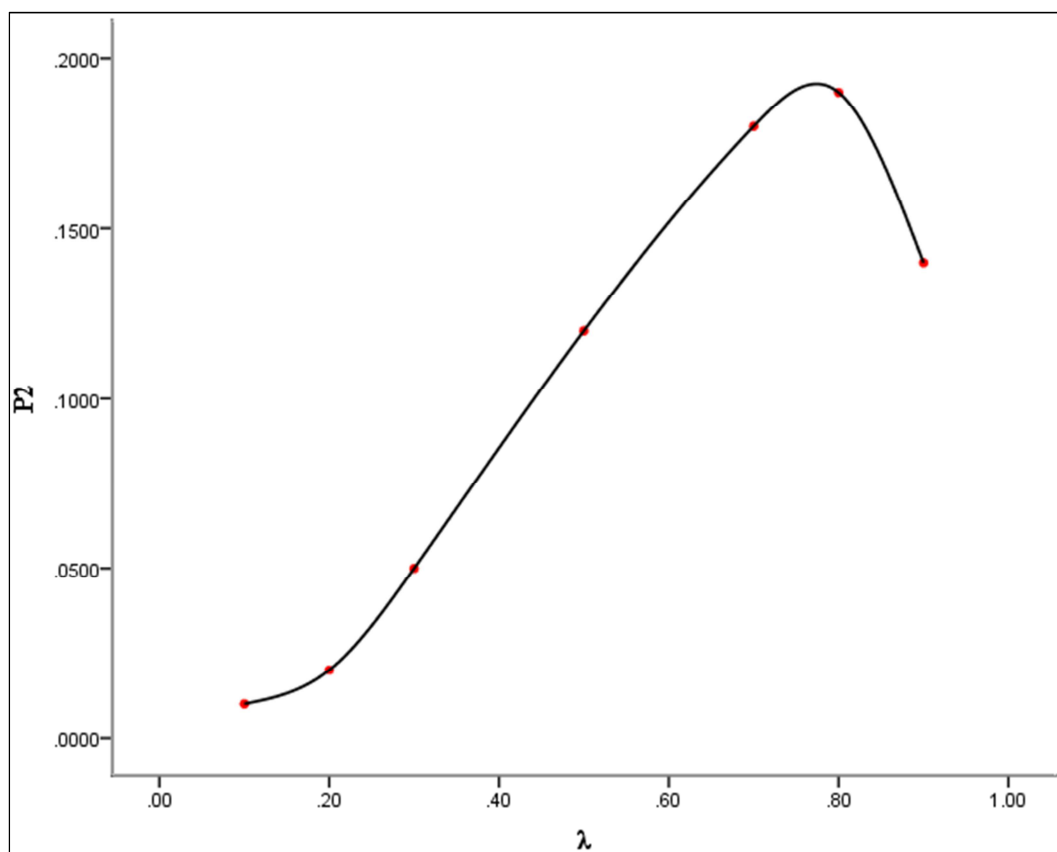


Figure 5. The relation between p_2 & λ .

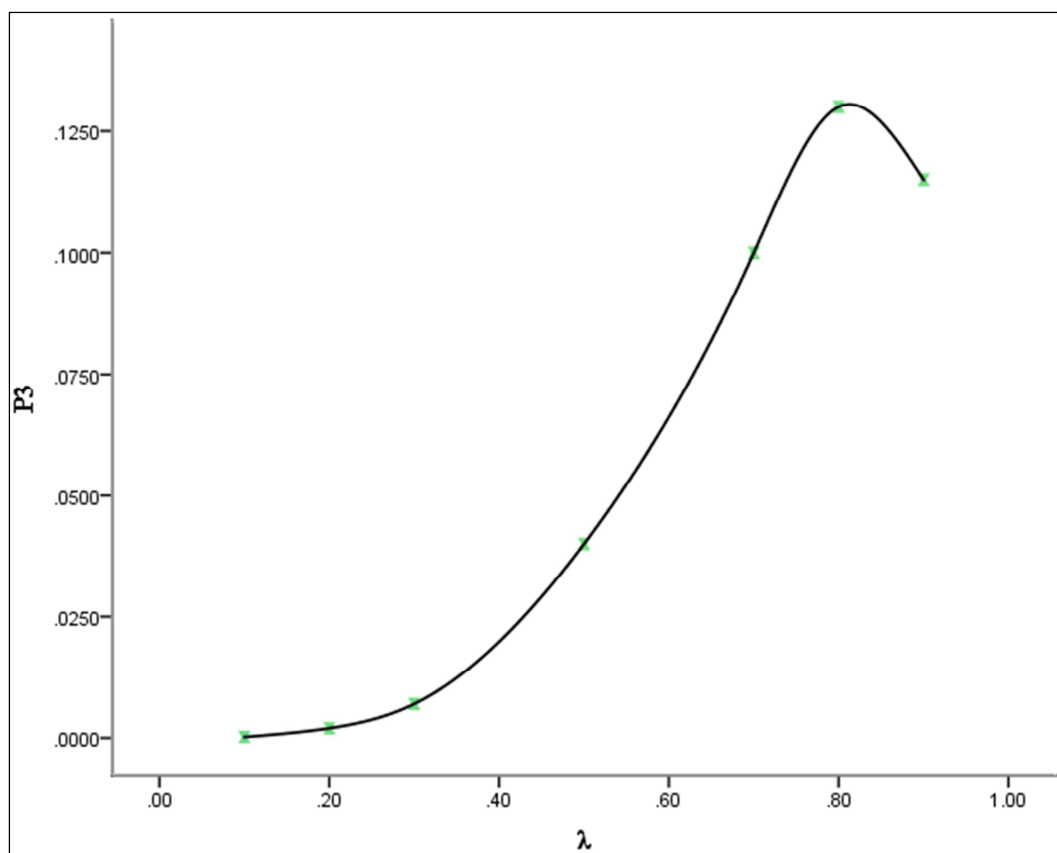


Figure 6. The relation between p_3 & λ .

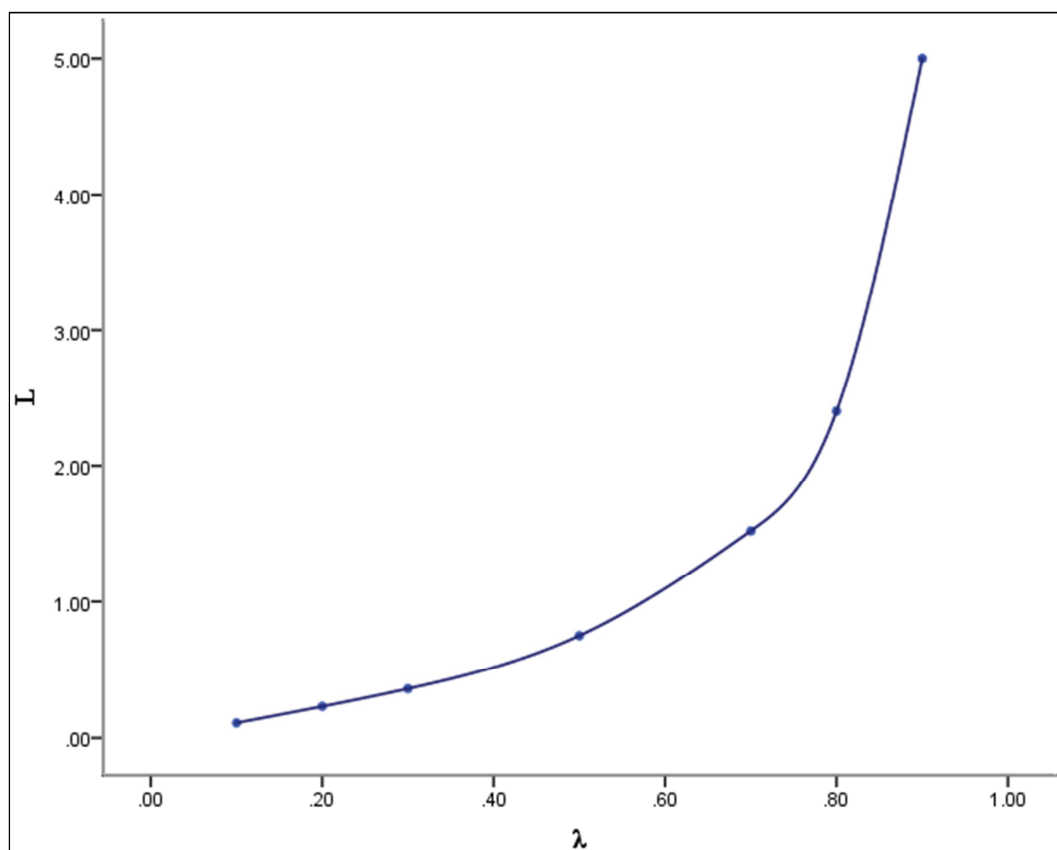


Figure 7. The relation between L & λ .

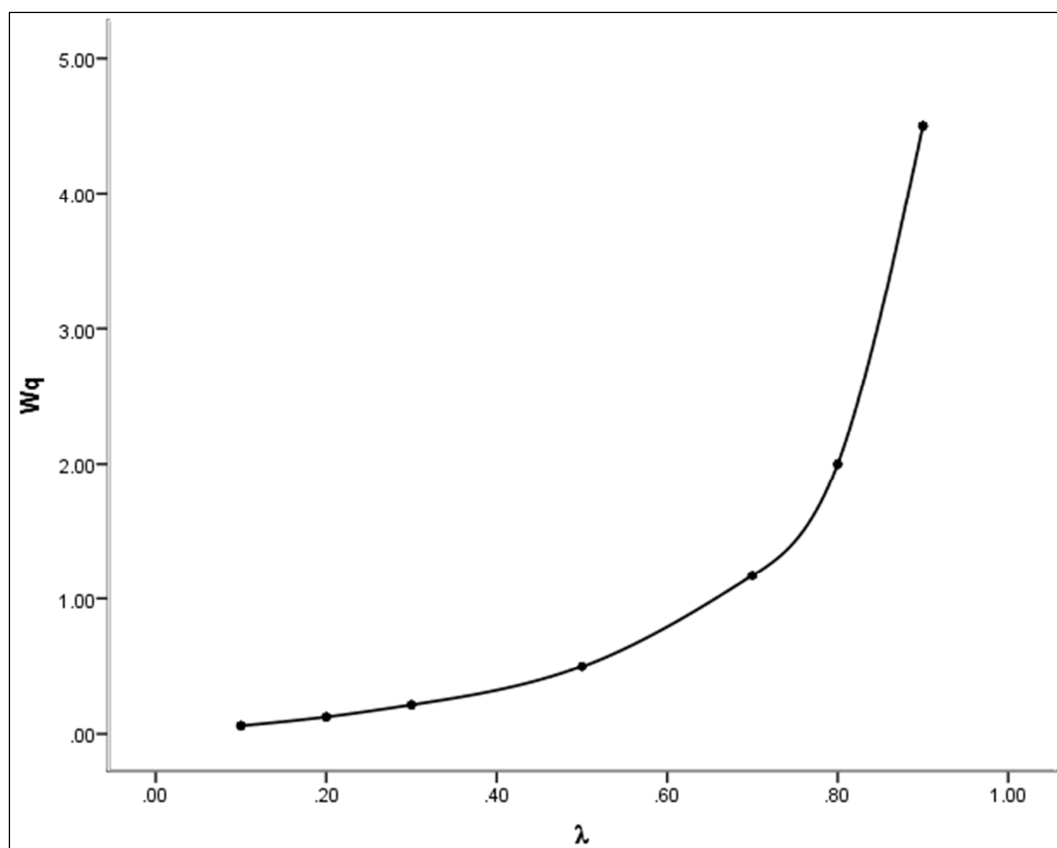


Figure 8. The relation between W_q & λ .

As figure 3, shows that the increased the arrival rate offset it decrease of the probability that there are no customers in the system. Also, from figures 4, 5 and 6, note all increased in arrival rate Offset by an increase and then decrease in the probability that there are n of customers in the system. And in figures 7 and 8, shows that the increased the arrival rate offset it increase in the expected number of customers in the system and the queue.

7. Conclusion

This paper has explained the analytical solution in steady-state for M/D/1 with addition the concept balking a probability generating function and iterative method were devised to determine the probability that there are n customers in the system, the probability that no customers are in the service department, the expected number of customers in the system and the expected number of customers in the queue. Finally, the numerical example was confirmed to confirm the model.

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